

QUALITY POLICY

Purpose and Scope

This document outlines the guiding principles and commitments of Stallion India Fluorochemicals Limited (SIFL) regarding the maintenance, continuous improvement, and recognition of quality in all facets of its operations, products, and services. The scope of this policy encompasses all business units, employees, and processes within SIFL.

Policy Statements

I. Excellence in Quality

- SIFL is dedicated to manufacturing and supplying fluorochemical products that meet the highest industry standards. Our commitment to quality extends beyond compliance; it seeks to set benchmarks within the industry.
- We will ensure excellence by maintaining a systematic, disciplined approach to our quality management practices, continually enhancing our operations, and being responsive to the dynamic needs of the market.

II. Customer Satisfaction

- Customer satisfaction is the cornerstone of our business philosophy. We aim to build robust customer relationships through exceptional service, product reliability, and an unwavering commitment to meet our clients' needs.
- Feedback mechanisms will be in place to actively gather and respond to customer input, ensuring that our products and services evolve in alignment with customer expectations.

III. Quality Leadership

- By leveraging cutting-edge technology, innovative practices, and advanced materials, we strive to sustain our leadership in delivering premium fluorochemical solutions.
- Our project management and system development methodologies will be continuously reviewed and enhanced to drive efficiency, reliability, and quality.

IV. Knowledge and Learning

- SIFL will invest in knowledge acquisition and dissemination, ensuring that all employees have access to the latest industry insights, trends, and best practices.
- We will foster a learning environment where employees are encouraged to expand their skills and expertise through structured training programs and professional development opportunities.



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V. Implementation of Quality Management Systems

- Our Quality Management Systems will align with internationally recognized standards, incorporating rigorous processes to monitor and improve the quality of our operations.
- Regular audits, both internal and external, will be conducted to assure adherence to these systems, with findings used to drive continuous improvement.

VI. Development of Leadership

• We aim to identify and nurture internal talent, empowering individuals to take on leadership roles within the organization. Leadership development programs will be in place to cultivate the necessary skills and vision required to lead teams effectively.

VII. Employee Empowerment

- SIFL recognizes that our employees are the foundation of our quality. We will create a work environment that encourages innovation, rewards excellence, and supports personal and professional growth.
- Through continuous learning and skill enhancement, employees will be equipped to contribute meaningfully to our quality objectives.

VIII. Strategic Relationships

- Long-term strategic relationships with stakeholders will be prioritized. We will collaborate closely with suppliers, partners, and customers to ensure alignment of quality objectives and to foster joint initiatives for quality enhancement.
- These relationships will be built on trust, shared values, and a commitment to achieving mutual goals.

IX. Comprehensive Risk Management

- A robust risk management framework will be integral to our operations. This will involve identifying potential risks in all areas, systematically evaluating their impact, and implementing effective strategies to manage and mitigate them.
- Continual risk assessment and proactive management practices will be core to our operational ethos, ensuring the integrity and quality of our product offerings.



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Commitment to Improvement

Stallion India Fluorochemicals Limited is dedicated to the principle of continuous improvement. We understand that the landscape of quality is ever-evolving. Therefore, we commit to regularly reviewing and updating our Quality Policy and practices to reflect new challenges, technological advancements, and the changing needs of our industry and customers.

Through the collective efforts of our teams, the leadership of our management, and the engagement of our stakeholders, we affirm our unwavering dedication to quality as the essence of our identity and operations.

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